



## Website Terms and Conditions

These terms and conditions (the “Terms and Conditions”) govern the use of [www.vicurbanplumbing.com.au](http://www.vicurbanplumbing.com.au) (the “Site”). This Site is owned and operated by Vic Urban Plumbing Pty Ltd. This Site is a plumbing and Gasfitting trade website.

By using this Site, you indicate that you have read and understand these Terms and Conditions and agree to abide by them at all times.

These Terms and Conditions contain a dispute resolution clause that impacts your rights about how to resolve disputes. Please read it carefully.

### **1. Intellectual Property**

All content published and made available on our Site, is the property of Vic Urban Plumbing Pty Ltd. This includes, but is not limited to images, text, logos, documents, downloadable files and anything that contributes to the composition of our Site.

### **2. Acceptable Use**

As a user of our Site, you agree to use our Site legally, not to use our Site for illegal purposes and not to:

- Violate the intellectual property rights of the Site owners or any third party to the Site; or
- Act in any way that could be considered fraudulent.

If we believe you are using our Site illegally or in manner that violates these Terms and Conditions, we reserve the right to limit, suspend or terminate your access to our Site. We also reserve the right to take any legal steps necessary to prevent you from accessing our Site.

### **3. Links to Other Websites**

Our Site contains links to third party websites or services that we do not own or control. We are not responsible for the content, policies, or practices or any third-party website



or service linked to on our Site. It is your responsibility to read the terms and conditions and privacy policies of these third-party websites before using these sites.

#### **4. Limitation of Liability**

Vic Urban Plumbing Pty Ltd and our directors, officers, agents, employees, subsidiaries, and affiliates will not be liable for any actions, claims, losses, damages, liabilities and expenses including legal fees, from your use of the Site.

#### **5. Indemnity**

Except where prohibited by law, by using this Site you indemnify and hold harmless Vic Urban Plumbing Pty Ltd, and our directors, officers, agents, employees, subsidiaries, and affiliates from any actions, claims, losses, damages, liabilities and expenses including legal fees arising out of your use of our Site or your violation of these Terms and Conditions.

#### **6. Applicable Law**

These Terms and Conditions are governed by the laws of the State of Victoria.

#### **7. Dispute Resolution**

Subject to any exceptions specified in these Terms and Conditions, if you and Vic Urban Plumbing Pty Ltd are unable to resolve any dispute through informal discussion, then you and Vic Urban Plumbing Pty Ltd agree to submit the issue before a mediator. The decision of the mediator will not be binding. Any mediator must be a neutral party acceptable to both you and Vic Urban Plumbing Pty Ltd. The costs of any mediation will be shared equally between you and Vic Urban Plumbing Pty Ltd.

Notwithstanding any other provision in these Terms and Conditions, you and Vic Urban Plumbing Pty Ltd agree that you both retain the right to bring an action in small claims court and to bring an action for injunction relief or intellectual property infringement.

#### **8. Severability**

If at any time of the provisions set forth in these Terms and Conditions are found to be inconsistent or invalid under applicable laws, those provisions will be deemed void and will be removed from these Terms and Conditions. All other provisions will not be



affected by the removal and the rest of these Terms and Conditions will still be considered valid.

## **9. Changes**

These Terms and Conditions may be amended from time to time in order to maintain compliance with the law and to reflect any changes to the way we operate our Site and the way we expect users to behave on our Site. We will notify users by email of changes to these Terms and Conditions or post a notice on our Site.

## **10. Contact Details**

If you have any queries or concerns about our Privacy Policy, please contact us at:

PO Box 6004, Brown Hill Vic 3350

info@vicurbanplumbing.com.au

0437 018 821 (office)

You can also contact us through the feedback form available on our Site.